

## The Case For Certification



How does one choose a company to service a septic system? Is price the major factor? Is a neighborhood business more attractive than a company from outside your area? And what about qualifications? After all is said and done, shouldn't qualifications enter into your decision?

Obviously, most people base their decisions based on a combination of factors. But when it comes to qualifications, how does one judge the competence of service people in any trade where the customer has little or no knowledge?

Recognizing that there were no testing requirements for septic system service technicians, the Long Island Liquid Waste Association instituted a two part Certification Program, open to both member and non-member companies, to train and test their technicians on basic skills as well as health and safety issues.

Technicians who successfully complete the training by passing an examination are then entitled to display the LIWA "Certified Serviceman" patch on their work uniforms and their respective companies may use the same in their advertising.

This helps prospective customers to know if the company working on the septic system on their property possesses the basic requisite knowledge and skills to do the job properly. It is also your assurance that the technicians have been trained in how to preserve the health and safety of the customer as well as themselves.

Consumers who wish to know which of the LILWA member companies have current certification should click [here](#) to visit the "Find A Company" page on this site. Companies that have at least one certified employee are highlighted in blue.

Certification training and testing takes place at least once a year with additional sessions being held if needed. Member companies are notified in advance when the sessions occur. Others interested in the training should visit our Certification page. Applications are available for download.